

Hello Terry,

I hope this letter finds you well. While I am sure this is something you already know, I wanted to take a minute to remind you of something that I learn more and more everyday. The Support and Sales team at Weather Central kicks ass! I would like to highlight one of the recent occasions where WXC has come up BIG for WSVN.

Recently WSVN chose to create a new Virtual Storm Tracking Center powered by VizRt. This virtual set will allow us to present WXC graphics in a dynamic way within a VizRt virtual environment. We ran into several problems with communications with the new virtual set. When we contacted your team with the obstacles that we had run into it would have been easy for them to say "that's not part of our system, your on your own". But they didn't do that, what they did do is step up to the plate with a solid plan for a successful implementation.

That plan was followed up by a on-site visit by Dan Desjardins. Dan, being the genius that he is, worked with our engineers to install a new GPI box and make software modifications that gave us the tight integration with the new VizRt set that we needed. While on-site he also took time to help our Meteorologist with some of the other minor issues that had come up. We where on-air with the new system at 5pm on the day of his arrival and our Meteorologist have never been happier.

...I know I have said this before, you should be proud of your team, I know I am!

Patrick McNiff
News Operations Manager
WSVN-TV
"Never Give Up"